



Thaba-Nkwe Juices POPIA Compliance Document

1. Introduction

Thaba-Nkwe Juices (hereafter referred to as "we", "us", or "our") is committed to protecting the privacy and security of our customers' personal information. This document outlines our practices in compliance with the Protection of Personal Information Act (POPIA) No. 4 of 2013.

2. Personal Information We Collect

We may collect and process the following personal information:

- Full name
- Contact details (email address, phone number)
- Delivery address
- Payment information
- Browsing data (IP address, browser type, pages visited)

3. Purpose of Collection

We collect personal information to:

- Process orders and deliver products
- Communicate with customers regarding orders and promotions
- Improve our website and customer experience
- Comply with legal and regulatory requirements

4. Consent

By using our website and providing personal information, you consent to the collection, use, and storage of your information as described in this document. You have the right to withdraw your consent at any time by contacting us.

5. Use of Personal Information

Personal information collected will only be used for the purposes outlined in this document. We will not share your personal information with third parties without your consent, except where required by law or necessary to fulfill our services (e.g., delivery services).



6. Data Security

We implement appropriate technical and organizational measures to protect personal information against accidental or unlawful destruction, loss, alteration, unauthorized disclosure, or access.

7. Data Retention

We will retain personal information only for as long as necessary to fulfill the purposes for which it was collected or as required by law.

8. Your Rights

Under POPIA, you have the right to:

- Access your personal information
- Request correction or deletion of your personal information
- Object to the processing of your personal information
- Lodge a complaint with the Information Regulator

9. Cookies and Tracking Technologies

We use cookies and similar tracking technologies to enhance your browsing experience and analyze website traffic. You can control the use of cookies through your browser settings.

10. Changes to This Document

We may update this POPIA compliance document from time to time. Any changes will be posted on our website, and we encourage you to review this document periodically.

11. Contact Us

If you have any questions or concerns about this POPIA compliance document or our data practices, please contact us at:

Thaba-Nkwe Juices

Email: info@thaba-nkwejuice.co.za

Phone: 067 445 8964

Address: Trichardt, Mpumalanga, South Africa